



The Weekly Pulse of Wholesale Monitoring

We are grateful that you have allowed us the honor of monitoring your clients' accounts. As always if you need anything please reach out to the Client Relations team at 800-932-3304, option 2 or wholesale-dealer@sbdinc.com.

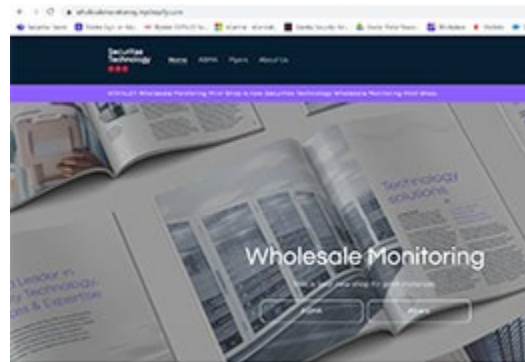


Special Hours for Holiday

Tech Support, Dealer Relations, Accounting, Sales, and Data Entry will be closing on Friday, May 26th at 5pm CST and will reopen at 8am CST on Tuesday, May 30th

All other department will have normal hours.

Have a Safe Memorial Day



ASMA's through the Storefront

You can access the link below. From there you can access flyers and ASMA's. The flyers link will be updated soon. When you click the ASMA link you will be asked for a password. That password is ASMA23! You will then be directed to order your ASMA's at no charge for printing or shipping.

ACCESS STOREFRONT

April DUW Video

In the live April Dealer Update Webinar we spent time discussing MASweb, MASmobile, the Dealer Portal, Certificate of Monitoring, and Invoices.

[APRIL DUW VIDEO](#)



MAY DUW Video

In the live May webinar we talked about the goings on in Wholesale Monitoring and had special guest Honeywell and their new solution CLSS

[REGISTER HERE](#)



AT&T To Discontinue Service

This news from the AICC: AT&T To Discontinue Toll-Free Megacom Service and Access Channel And InterOffice Channel Services

[READ MORE](#)

ESX is just a few weeks away

The ESX Electronic Security Expo is a meaningful event open exclusively to the pro-installer and integrator and is designed to allow passionate professionals the ability to learn more, share more and interact more. Come by our booth - 525 and let us show you the future of wholesale monitoring.



[REGISTER HERE](#)

UPDATE

Coming Soon - Alarm Manager

You will soon be able to offer real time alarm management, with the click of a button. Clients will be able to instantly respond to a triggered alarm from anywhere using the alarm manager solution. By securely texting their emergency contacts and collectively decide to verify or cancel an intrusion alarm. No downloads or logins required. [LEARN MORE](#)

UPDATE

Automatic Alarm Handler Update - SMS Leave a Message

Currently AAH delivers an automated voice message to a client's phone in certain cases, but in conditions where an Operator is still the preferred method of contacting our clients this new feature will allow an Operator to send an SMS instead. When an Operator encounters a voicemail greeting on a client's mobile phone, they can immediately send a Site & Alarm specific SMS message advising this customer of the alarm activation. As with any contact made this will also be stamped in Alarm Event History and will allow our Operators to contact an entire call list much in an expedited manner.

Update

- Your support team has not changed.
- We will keep you informed.
- Please submit invoices and payments to Securitas Technology
- Questions: wholesale-dealer@sbdinc.com



Acquisition Update

Securitas acquired Stanley Security on July 23rd. This deal was announced in December of 2021 and as soon as all the regulatory requirements were met the deal completed. So, you're wondering, what does this mean for you? - more value – more technology – global footprint of a security company.

[OUTAGE UPDATE PAGE](#)

[View notices by logging into the Dealer Portal](#)

[UPDATE CONTACT INFO](#)

[Has your company or contact info changed?](#)

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Securitas Technology Corporation - **Wholesale Monitoring**

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